



DCRA PERMITTING DISPATCH

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IN THIS ISSUE

- > **New Hours** of Operation in Permit Center and Homeowners Center
- > **Zoning** and Structural Engineering Walk-In Consultations
- > **Have You Visited** dcra.dc.gov Recently?

FOR MORE INFORMATION

Visit <http://dcra.dc.gov/>

CONTACT US

Phone: (202) 442-4400
Fax: (202) 442-4863
Email: dcra@dc.gov

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New Hours of Operation in Permit Center and Homeowners Center

The DCRA Permit Center and Homeowners Center are pleased to announce that its hours of operation are being increased to respond to high customer demand.

Until further notice, the Permit Center will be open as follows:

Day	Hours of Operation
Monday	8:30 am - 4:15 pm
Tuesday	8:30 am - 4:15 pm
Wednesday	8:30 am - 4:15 pm
Thursday	8:30 am - 8:00 pm
Friday	8:30 am - 4:15 pm
Saturday	9:00 am - 1:00 pm

Zoning and Structural Engineering Walk-In Consultations

To ensure that all our customers are able to ask plan review staff their critical technical questions, we've added walk-in consultation hours for zoning and structural review.

We won't review individual plans during these sessions -- but we will help applicants understand how they can improve their applications, by answering their questions.

Consultations are on a first-come, first-served basis. Sign-up starts at 2:30 pm on these days:

Day	Hours of Operation
Monday	3:00 - 5:00 pm
Tuesday	3:00 - 5:00 pm

Wednesday 3:00 - 5:00 pm

Thursday 3:00 - 5:00 pm

Have You Visited dcra.dc.gov Recently?

We're striving to serve you better by giving you online information 24/7, so you can get it when you need it. We recently redesigned our Permits section, adding new content, Frequently Asked Questions and links to other permitting agencies.

Please let us know how we're doing. Watch for more improvements in the coming months.



DEPARTMENT OF CONSUMER AND REGULATORY AFFAIRS

941 North Capitol Street, NE, Washington, DC 20002
Phone: (202) 442-4400 | Fax: (202) 442-9445

www.dcradc.gov